



MR Suite



CT Suite

# Bracco Technical Support

Providing peace of mind so you can focus on patient care



**EmpowerCTA<sup>®</sup>+**  
Injector System



**EmpowerMR<sup>®</sup>**  
Injector System



**CT Expres<sup>®</sup>**  
Contrast Media Delivery System



## Providing peace of mind so you can focus on patient care

**Bracco Technical Support Overview**

**Biomed In-house Support**

**EmpowerCTA<sup>®</sup>+ Service Agreement**

**EmpowerMR<sup>®</sup> Service Agreement**

**CT Exprès<sup>®</sup> Service Agreement**



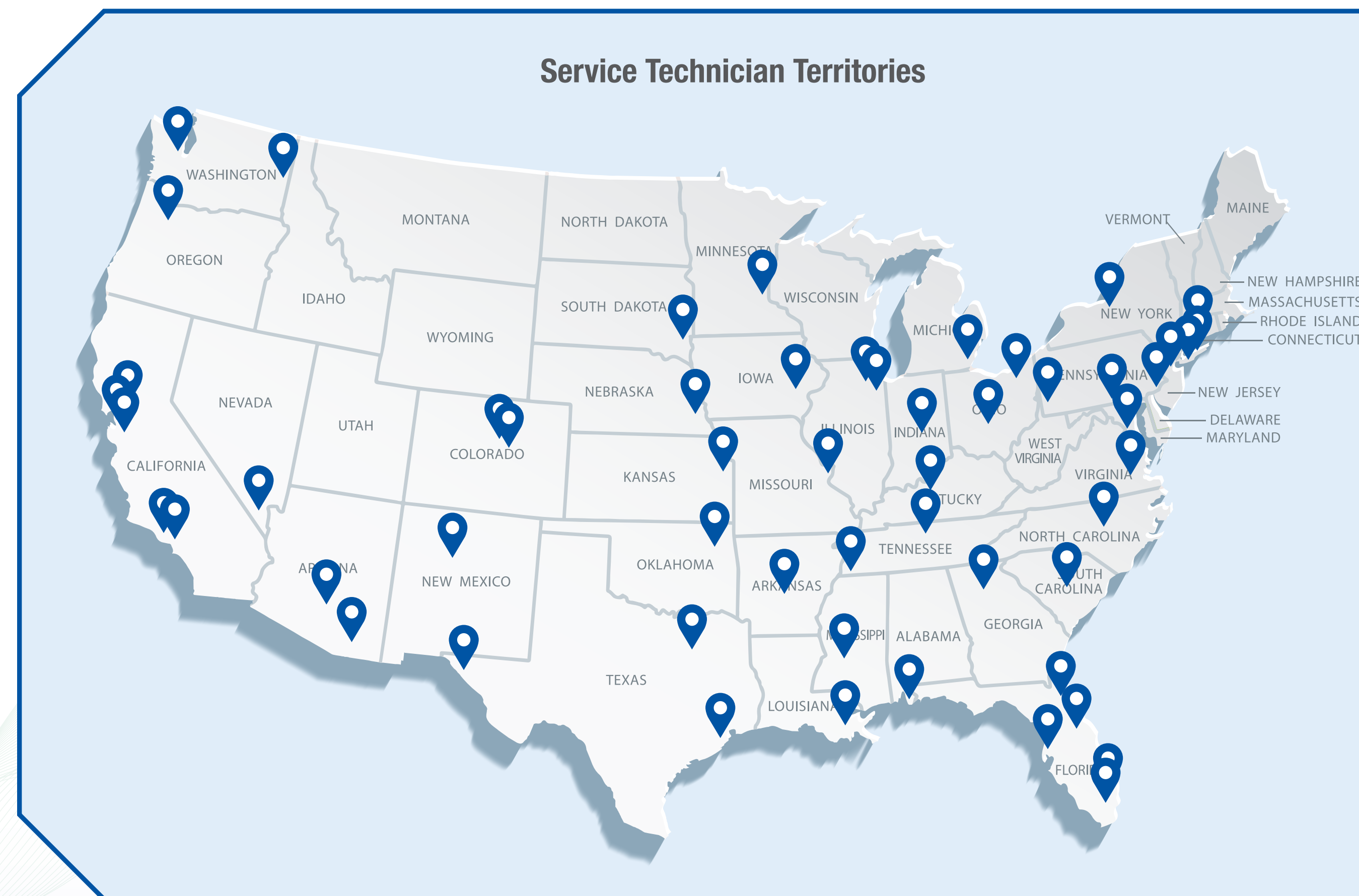
## Sustained productivity

At Bracco we are committed to providing the highest quality, most comprehensive service and support in the industry. Bracco Technical Support provides you with peace of mind, so you can focus on patient care, not equipment.

With a variety of options designed to scale with your needs, our products are right for practices and institutions of any size.

- **Large on-site support:**
  - ACIST certified Biomed training
- **Support on demand:**
  - Full warranty service
  - Preventative maintenance

**With over 90 managers, technicians, and engineers,** our service agreement contractors seamlessly work with you to maximize efficiencies and maintain patient care.





# In-House Support Training

Biomed in-house support is designed for larger institutions to train employees on how to properly maintain their Bracco injector systems. Biomed in-house support is ideal for large institutions that see hundreds of patients every day.

Following Bracco Technical Support training, your employees will have access to advanced troubleshooting tools and continual assistance via our 24/7 technical support line. Our support team is committed to helping you maximize productivity with minimal downtime.

**With the Biomed option, your institution and Bracco Technical Support-trained employees have access to:**

- A 24/7 Technical Support Line
- Automatic service updates
- 10% parts and labor discount
- A loaner injector system at no charge

## Biomed Fees

Individual employee training*	\$4,395
Tool kit	\$1,995
Annual substitution fee	\$1,150
Annual fee per injector	\$295

\* 15% multi-person discount

Not a real technician. All images are for illustration purpose only.





# Service Agreement

The EmpowerCTA<sup>®</sup>+ Service Agreement is the best option for institutions and practices. The tiered offerings provide a customizable solution to match your unique needs.

## EmpowerCTA+ Service Agreement Plans\*

	Gold (\$4,295)	Silver (\$3,795)
Priority next day service	●	
Next business day service	●	●
Priority loaner equipment†	●	
Loaner equipment‡	●	●
Extended warranty§	●	
Standard warranty	●	●
24/7 call center support	●	
Call center support¶	●	●
Annual maintenance	●	●

\* Plan prices are based per injector.  
† Priority next business day delivery.  
‡ Next business day delivery if call-in is received by 3pm Central Time.  
§ Includes Acts of God.  
¶ Monday-Friday, 7am–7pm Central Time.





# Service Agreement

The EmpowerMR<sup>®</sup> Service Agreement is the best option for institutions and practices. The tiered offerings provide a customizable solution to match your unique needs.

## EmpowerMR Service Agreement Plans\*

	Gold (\$4,370)	Silver (\$3,870)
Priority next day service	●	
Next business day service	●	●
Priority loaner equipment†	●	
Loaner equipment‡	●	●
Extended warranty§	●	
Standard warranty	●	●
24/7 call center support	●	
Call center support¶	●	●
Annual maintenance	●	●

\* Plan prices are based per injector.  
† Priority next business day delivery.  
‡ Next business day delivery if call-in is received by 3pm Central Time.  
§ Includes Acts of God.  
¶ Monday-Friday, 7am–7pm Central Time.





# Service Agreement

The CT Exprès® Service Agreement is the best option for institutions and practices. The tiered offerings provide a customizable solution to match your unique needs.

## CT Exprès Service Agreement Plans\*

	Gold (\$5,570)	Silver (\$5,070)
Priority next day service	●	
Next business day service	●	●
Priority loaner equipment†	●	
Loaner equipment‡	●	●
Extended warranty§	●	
Standard warranty	●	●
24/7 call center support	●	
Call center support¶	●	●
Annual maintenance	●	●

\* Plan prices are based per injector.  
† Priority next business day delivery.  
‡ Next business day delivery if call-in is received by 3pm Central Time.  
§ Includes Acts of God.  
¶ Monday-Friday, 7am–7pm Central Time.







## EmpowerCTA<sup>®</sup>+ Injector System

### INDICATIONS:

The EmpowerCTA<sup>+</sup> Injector System is indicated for the vascular administration of contrast and flushing media in conjunction with computed tomography (CT) scanning of the body with an optional interface to a CT scanner and an optional calculator for glomerular filtration rate (GFR).

The Extravasation Detection Accessory (EDA<sup>™</sup>) is an optional accessory and is indicated for the etection of extravasations of ionic and nonionic contrast during CT procedures using a power injector.

Protocols have been independently developed and are not intended as medical advice. Bracco and Bracco Injeneering S.A. shall not be responsible for any physicians' reliance on these or any other products.

### CONTRAINDICATIONS:

The EmpowerCTA<sup>+</sup> Injector System is not intended for use as a long-term infusion pump, nor is it intended to be used to inject any agents other than contrast or flushing media. Do not attempt to use the Injector for any other purpose (such as chemotherapy or drug infusion). The EmpowerCTA<sup>+</sup> Injector System should not be used to inject substances into nonvascular body cavities. Any applications of the EmpowerCTA<sup>+</sup> Injector System other than those described in its Operator Manual are inappropriate and should not be attempted.

Not all products available in all global markets.

EmpowerCTA<sup>+</sup> is distributed by Bracco Diagnostics Inc.; 259 Prospect Plains Road, Bldg. H; Monroe Township, NJ 08831 USA; Phone: (800) 631-5245; Fax: (609) 514-2424; Customer Service: 1-877-BRACCO 9 (1-877-272-2269); Professional Services: 1-800-257-5181 (Option 2); EmpowerCTA<sup>+</sup> Email: empowerinfo@diag.bracco.com; Website: <http://imaging.bracco.com/us-en/products-and-solutions/contrast-injectors/empowercta+>

EmpowerCTA<sup>+</sup> is manufactured for Bracco Injeneering S.A., Avenue de Sevelin 46, CH – 1004 Lausanne, Switzerland. <http://imaging.bracco.com>

EDA and FastLoad are trademarks of Bracco Injeneering S.A.

## EmpowerMR<sup>®</sup> Injector System

### INDICATIONS:

The EmpowerMR Injector System is indicated for vascular administration of contrast media and flushing media in conjunction with magnetic resonance imaging (MRI).

Protocols have been independently developed and are not intended as medical advice and Bracco shall not be responsible for any physicians' reliance on these or any other protocols.

Bracco Injeneering S.A. reserves the right at any time and without notice, to change the specifications and features described herein, or to change the production or adjust the product described.

Not all products available in all global markets.

EmpowerMR is distributed by Bracco Diagnostics Inc.; 259 Prospect Plains Road, Bldg. H; Monroe Township, NJ 08831 USA; Phone: (800) 631-5245; Fax: (609) 514-2424; Customer Service: 1-877-BRACCO 9 (1-877-272-2269); Professional Services: 1-800-257-5181 (Option 2); EmpowerMR Email: empowerinfo@diag.bracco.com; Website: [imaging.bracco.com/us-en](http://imaging.bracco.com/us-en)

EmpowerMR is manufactured by Bracco Injeneering S.A., Avenue de Sevelin 46 CH – 1004 Lausanne, Switzerland. <http://imaging.bracco.com>

## CT Exprès<sup>®</sup> 3D Contrast Media Delivery System

### INDICATIONS:

The CT Exprès 3D Contrast Media Delivery System is indicated for controlled automatic administration, on the venous side, of contrast media and saline, to human subjects while undergoing examination by means of a computed tomography (CT) scanner.

The CT Exprès 3D Contrast Media Delivery System is specifically indicated for use in CT procedures for the delivery of ISOVUE<sup>®</sup> (Iopamidol Injection) contrast media as supplied in an Imaging Bulk Package (IBP), for a maximum of 20 bottles of contrast media or a maximum of ten (10) hours, whichever comes first, per Day Set III HP disposable. The Bottle Spike disposable is for single-bottle use only and must be discarded with the contrast media bottle. The Patient Set must be discarded after each patient procedure.

The CT Exprès 3D Contrast Media Delivery System is to be used only by and under quasi-continuous supervision of trained health care professionals in an appropriate licensed health care facility, in a room designated for radiological procedures that involve intravascular administration of a contrast agent.

### CONTRAINDICATIONS:

This device is not intended for injection of contrast media for coronary arteriography, or for any other use for which the device is not indicated.

Bracco Injeneering S.A. reserves the right at any time and without notice, to change the specifications and features described herein, or to change the production or adjust the product described.

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CT Exprès is manufactured for Bracco Injeneering S.A., Avenue de Sévelin 46, CH-1004 Lausanne, Switzerland. <http://imaging.bracco.com>

About Bracco Injeneering S.A.

Bracco Injeneering S.A., located in Lausanne, Switzerland, is the most recently added Business Unit of Bracco Imaging. Bracco Injeneering is committed to develop the best-in-class integrated injection solutions with a strong heritage in research and innovation. It provides quality solutions for state-of-the-art radiology centers, offering proven injection technology, built on Bracco Imaging's expertise.

Thanks to this strengthened product portfolio, including the CT Exprès 3D Contrast Media Delivery System, EmpowerCTA<sup>®</sup>+ Injector System, EmpowerMR<sup>®</sup> Injector System, NEXO<sup>®</sup> Contrast Management System and NEXO [DOSE]<sup>®</sup> Multi-Modality Radiation Informatics, Bracco Imaging will be able to focus on constant innovation, not only for devices, but also for software development and data management.

CT Exprès, EmpowerCTA<sup>+</sup>, EmpowerMR, NEXO and NEXO [DOSE] are registered trademarks of Bracco Injeneering S.A.

Go to: [imaging.bracco.com/us-en](http://imaging.bracco.com/us-en)

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