

BRACCO TECHNICAL SUPPORT

PROVIDING PEACE OF MIND SO YOU CAN FOCUS ON PATIENT CARE



CT Suite



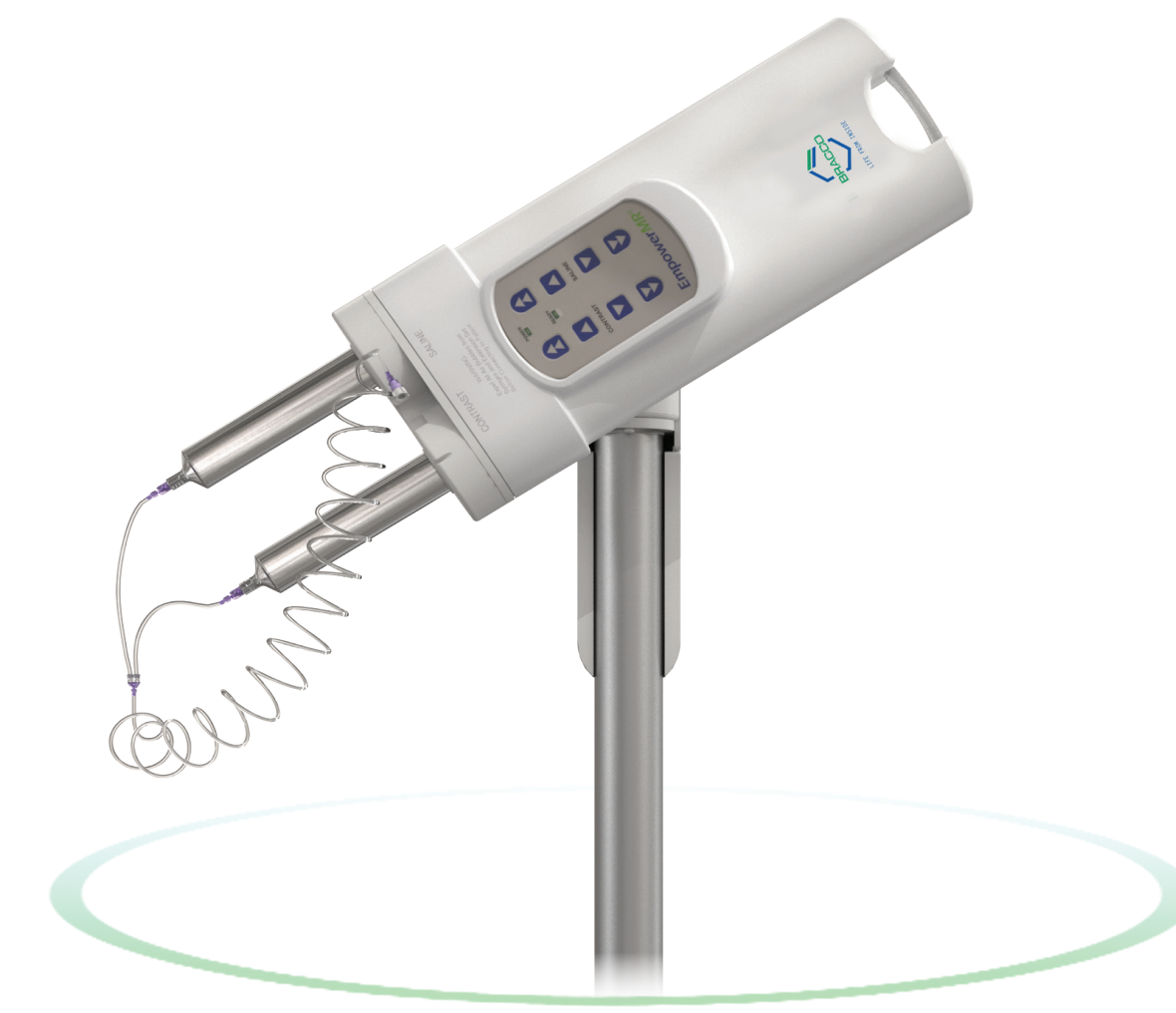
MR Suite



EmpowerCTA[®]+
Injector System



MaxTM 3



EmpowerMR[®]
Injector System

UNLOCKING THE
INVISIBLE



Providing peace of mind so you can focus on patient care

**Bracco Technical
Support Overview**

**On-Site Repair
and Preventative
Maintenance
Training**

**Max 3™
Service Agreement**

**EmpowerCTA®+
Service Agreement**

**EmpowerMR®
Service Agreement**



CT Suite



MR Suite

Sustained Productivity

At Bracco we are committed to providing the highest quality, most comprehensive service and support in the industry. Bracco Technical Support provides you with peace of mind, so you can focus on patient care, not equipment.

With a variety of options designed to scale with your needs, our products are right for practices and institutions of any size.

Large on-site support:

Bracco Medical Technologies certified Biomed training

Support on demand:

Full warranty service

Preventative maintenance

With over 140 managers, technicians, and engineers, our service teams seamlessly work with you to maximize efficiencies and maintain patient care.



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LIFE FROM INSIDE

On-Site Repair & Preventative Maintenance Training*

Bracco Medical Technologies offers on-site repair and preventative maintenance training. Our Field Service Training team delivers an educational experience that utilizes a comprehensive blended learning approach. As part of the learning experience, participants will receive a system overview combined with the opportunity to utilize an individual training injector to perform service repair and Preventative Maintenance.

With the Biomed option, your institution and Bracco Technical Support-trained employees will be able to perform:

- System configuration and use
- System troubleshooting
- Field serviceable calibrations
- Replacement of field serviceable components
- Field test procedure
- Annual preventative maintenance

* Biomed Services are available exclusively for EmpowerCTA[®] and EmpowerMR[®] accounts.
On-site repair and preventative maintenance training takes place at Bracco Medical Technologies headquarters in Eden Prairie, MN.
Rates subject to change. Please refer to your Group Purchasing Organization's contract for the most updated pricing terms and conditions.





Service Agreement

The Max 3™ Service Agreement is the best option for institutions and practices. The tiered offerings provide a customizable solution to match your unique needs.

Max 3™ Service Agreement Plans

	Platinum*	Gold	Silver
Labor and Travel	All		
Accessory Parts	Covered		
Scheduling	Priority		
Injector Service Support	24 × 7 × 365		
Repair Service	Same Day – 6-hour, On Site	Priority, Next Business Day	Next Business Day
Parts & Loaners	Local Stock	Priority†	Next Business Day‡
Warranty§	Extended	Extended	Standard
Call Center Support	24/7	24/7	24/7
Maintenance	Annual	Annual	Annual

*Platinum Service exclusive to New York/Metro area.
†Priority next business day delivery.
‡Next business day delivery if call-in is received by 3pm Central Time.
§Includes Acts of God.

Rates subject to change. Please refer to your Group Purchasing Organization's contract for the most updated pricing terms and conditions.



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Service Agreement

The EmpowerCTA[®]+ Service Agreement is the best option for institutions and practices. The tiered offerings provide a customizable solution to match your unique needs.

EmpowerCTA[®]+ Service Agreement Plans

	Platinum*	Gold	Silver
Labor and Travel	All		
Accessory Parts	Covered		
Scheduling	Priority		
Injector Service Support	24 × 7 × 365		
Repair Service	Same Day – 6-hour, On Site	Priority, Next Business Day	Next Business Day
Parts & Loaners	Local Stock	Priority†	Next Business Day‡
Warranty§	Extended	Extended	Standard
Call Center Support	24/7	24/7	24/7
Maintenance	Annual	Annual	Annual

*Platinum Service exclusive to New York/Metro area.
†Priority next business day delivery.
‡Next business day delivery if call-in is received by 3pm Central Time.
§Includes Acts of God.

Rates subject to change. Please refer to your Group Purchasing Organization’s contract for the most updated pricing terms and conditions.



Service Agreement

The EmpowerMR[®] Service Agreement is the best option for institutions and practices. The tiered offerings provide a customizable solution to match your unique needs.

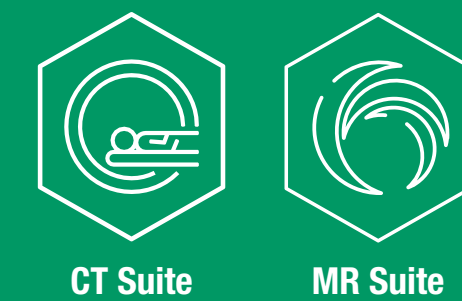
EmpowerMR[®] Service Agreement Plans

	Platinum*	Gold	Silver
Labor and Travel	All		
Accessory Parts	Covered		
Scheduling	Priority		
Injector Service Support	24 × 7 × 365		
Repair Service	Same Day – 6-hour, On Site	Priority, Next Business Day	Next Business Day
Parts & Loaners	Local Stock	Priority [†]	Next Business Day [‡]
Warranty [§]	Extended	Extended	Standard
Call Center Support	24/7	24/7	24/7
Maintenance	Annual	Annual	Annual

*Platinum Service exclusive to New York/Metro area.
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ulricheasyINJECT Max 3™ (the Bracco-branded Max 3™, a Rapid Exchange and Syringeless MR Injector System) is distributed by Bracco Diagnostics Inc.

Indications for use

ulric**easy**INJECT Max 3 is a contrast media (CM) management system that is indicated for the controlled, automatic administration, on the venous side, of contrast media and saline (NaCl), to human subjects undergoing diagnostic examinations in magnetic resonance (MR) applications.

ulric**easy**INJECT Max 3 (XD 10180) is specifically indicated for use in MRI procedures for the delivery of VUEWAY® (gadopiclenol) solution for injection – Bracco Diagnostics Inc., MultiHance® (gadobenate dimeglumine) injection – Bracco Diagnostics Inc., Clariscan™ (gadoterate meglumine) injection – GE Healthcare Inc., DOTAREM® (gadoterate meglumine) Injection – Guerbet, LLC, Gadavist® (gadobutrol) injection – Bayer HealthCare Pharmaceuticals Inc., and Gadobutrol Injection – Fresenius Kabi AG, contrast media as supplied in approved single dose vials and Gadavist (gadobutrol) Injection – Bayer HealthCare Pharmaceuticals Inc. and Gadobutrol Injection – Fresenius Kabi AG, contrast media as supplied in approved Imaging Bulk Packages (IBPs).

The ulric**easy**INJECT Max 3 is not intended for injection of contrast media for high-pressure angiography.

Easy-Click-Cassette – flex Max 3 is used for a maximum time of twenty-four (24) hours or a maximum of 96 bottles of contrast media, whichever comes first. Use time expiration per single dose contrast media container is a maximum of four (4) hours per contrast media container, unless otherwise stated by the contrast media labeling. Use time expiration per IBP contrast media container is a maximum of twenty-four (24) hours per contrast media container, unless otherwise stated by the contrast media labeling. Spike for MRI disposable is for single-bottle use only and must be discarded with the media container. The Patient tubing must be discarded after each patient procedure. ulric**easy**INJECT Max 3 (XD 10180) is to be used only by and under quasi-continuous supervision of trained healthcare professionals in an appropriate licensed healthcare facility, in a room designated for radiological procedures that involve intravascular administration of contrast agent.

Contraindications

ulric**easy**INJECT Max 3 injectors are not intended for the administration of contrast medium during high-pressure angiography or other applications that do not comply with the intended use.

The injector is not protected against the effects of defibrillation. Before a defibrillator is used, the patient must be disconnected from the ulric**easy**INJECT Max 3 injector.

Do not add any disposables (i.e. connector tubing or valves) to the ulric**easy**INJECT Max 3 with the patient tubing that are not provided by ulrich medical. No valves or other connectors may be placed in-line between the patient tubing and the patient cannula. The disposables identified in this IFU are designed, manufactured, and tested for connection with cannulas for pressure injections.

Do not use ulric**easy**INJECT Max 3 injectors with any other contrast media (other than those described in the IFU). Any other contrast media are inappropriate and should not be used. Do not operate the injector and terminal, including any accessories, in potentially explosive atmospheres or in the vicinity of combustible materials (especially anesthetic drugs, detergents, and oxygen-enriched environments).

ulric**easy**INJECT Max 3 is manufactured by ulrich GmbH & Co. KG.

ulrich medical is a registered trademark of ulrich GmbH & Co. KG.

ulric**easy**INJECT Max 3 is a trademark of ulrich GmbH & Co. KG.

ulric**easy**INJECT Max 3 is distributed as the Bracco-branded Max 3, a Rapid Exchange and Syringeless MR Injector System, by Bracco Diagnostics Inc.; 510 Carnegie Center, Suite 300, Princeton, NJ 08540 USA; Phone: (800) 631-5245; Fax: (609) 514-2424; Customer Service: 1-877-BRACCO 9 (1-877-272-2269); Scientific Information: 1-800-257-5181 (Option 2); Website: <https://smartinject.com/max3/>

EmpowerCTA®+ Injector System

Caution: Federal law restricts this device to sale by or on the order of a physician.

INDICATIONS:

The EmpowerCTA®+ Injector System is indicated for the vascular administration of contrast and flushing media in conjunction with computed tomography (CT) scanning of the body with an optional interface to a CT scanner and an optional calculator for glomerular filtration rate (GFR). Protocols have been independently developed and are not intended as medical advice. Bracco and Bracco Injeneering S.A. shall not be responsible for any physicians' reliance on these or any other products.

CONTRAINDICATIONS:

The EmpowerCTA®+ Injector System is not intended for use as a long-term infusion pump, nor is it intended to be used to inject any agents other than contrast or flushing media. Do not attempt to use the injector for any other purpose (such as chemotherapy or drug infusion). The EmpowerCTA+ Injector System should not be used to inject substances into nonvascular body cavities. Any applications of the EmpowerCTA+ Injector System other than those described in its Operator Manual are inappropriate and should not be attempted.

Not all products are available in all global markets.

EmpowerCTA+ is distributed by Bracco Diagnostics Inc.; 510 Carnegie Center, Suite 300, Princeton, NJ 08540 USA; Phone: (800) 631-5245; Fax: (609) 514-2424; Customer Service: 1-877-BRACCO 9 (1-877-272-2269); Scientific Information: 1-800-257-5181 (Option 2); EmpowerCTA+ Email: empowerinfo@diag.bracco.com; Website: <https://smartinject.com/ct-solutions/>

EmpowerCTA+ is manufactured by Bracco Injeneering S.A., Avenue de Sevelin 46, CH – 1004 Lausanne, Switzerland. <https://www.bracco.com/>

EmpowerMR® Injector System

Caution: Federal law restricts this device to sale by or on the order of a physician.

INDICATIONS:

The EmpowerMR® Injector System is indicated for vascular administration of contrast media and flushing media in conjunction with magnetic resonance imaging (MRI).

Protocols have been independently developed and are not intended as medical advice, and Bracco shall not be responsible for any physicians' reliance on these or any other protocols.

Bracco Injeneering S.A. reserves the right at any time and without notice, to change the specifications and features described herein, or to change the production or adjust the product described.

Not all products are available in all global markets.

EmpowerMR is distributed by Bracco Diagnostics Inc.; 510 Carnegie Center, Suite 300; Princeton, NJ 08540 USA; Phone: (800) 631-5245; Fax: (609) 514-2424; Customer Service: 1-877-BRACCO 9 (1-877-272-2269); Scientific Information: 1-800-257-5181 (Option 2); Website: <https://smartinject.com/mr-solutions/>

EmpowerMR is manufactured for Bracco Injeneering S.A., Avenue de Sevelin 46 CH – 1004 Lausanne, Switzerland. <https://www.bracco.com/>

About Bracco Injeneering S.A.

Bracco Injeneering S.A., located in Lausanne, Switzerland, is the most recently added Business Unit of Bracco Imaging. Bracco Injeneering is committed to developing the best-in-class, integrated injection solutions with a strong heritage in research and innovation. It provides quality solutions for state-of-the-art radiology centers, offering proven injection technology, built on Bracco Imaging's expertise.

Thanks to this strengthened product portfolio, including the EmpowerCTA®+ Injector System and EmpowerMR Injector System Bracco Imaging will be able to focus on constant innovation, not only for devices but also for software development and data management.

EmpowerCTA, EmpowerMR, and IRiSMR are registered trademarks of ACIST Medical Systems, Inc.

FastLoad is a trademark of ACIST Medical Systems, Inc.

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